



# DEFECTIVE AND WARRANTY RETURN MATERIAL FORM

REQUESTED BY: \_\_\_\_\_ DATE: \_\_\_\_\_

\*THE INFORMATION BELOW IS **REQUIRED** IN ORDER TO FILE AND RECEIVE CREDIT. \*

\*FUJITSU, NAVIEN, RHEEM COMMERCIAL AND WEIL-MCLAIN WARRANTIES **CANNOT** BE FILED WITHOUT THE **CASE NUMBER/RGA/WRGA NUMBER**. PLEASE CONTACT THE COMPANY TO START THE CLAIM. \*

\*LABOR BILLS NEED TO BE ATTACHED WHEN CLAIM IS SUBMITTED. Any labor credits given are limited to the extent allowed by the manufacturer.\*

\*All returns are subject to approval by Plumb Supply. Special order items may be non-returnable or subject to restocking and return freight charges. Please check with your sales representative before returning materials. \*

IS THIS A TRUCK PICK UP? \_\_\_\_\_

PLUMB SUPPLY INVOICE #: \_\_\_\_\_ SOLD TO: \_\_\_\_\_

HOMEOWNER: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

CITY/STATE/ZIP: \_\_\_\_\_

QTY	ITEM #	PART #	DESCRIPTION

CASE NUMBER/RGA/WRGA NUMBER: \_\_\_\_\_

BASE UNIT INFORMATION:

REPLACEMENT PART INFORMATION:

MODEL: \_\_\_\_\_

INSTALLATION DATE: \_\_\_\_\_

SERIAL NUMBER: \_\_\_\_\_

FAIL DATE: \_\_\_\_\_

INSTALLATION DATE: \_\_\_\_\_

NATURE OF DEFECT: \_\_\_\_\_

**FOR COMPLETE UNIT OR COMPRESSOR REPLACEMENTS:**

REPLACEMENT MODEL: \_\_\_\_\_

REPLACEMENT SERIAL NUMBER: \_\_\_\_\_

**\*WATER HEATER LABELS ARE REQUIRED. \***